



# HOW TO MAKE THE MOST OUT OF THE OSA DIRECTORY

Primary reason to access the OSA Directory: Access “Quick Facts” and Detailed (2022/2023) Survey Results about your care home or any long-term care home in BC.

**OSA Website:** <https://www.seniorsadvocatebc.ca/long-term-care-directory/>

**Click on the Search button**



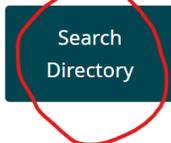
[Home](#) > Long-Term Care and Assisted Living Directory

## Long Term Care and Assisted Living Directory – Information and Reports



The British Columbia **Long-Term Care and Assisted Living Directory (the Directory)**, lists information about publicly subsidized long-term care facilities and registered publicly subsidized assisted living residences in B.C.

The information is compiled from several sources including: the facilities/residences, the Ministry of Health, Health Authorities, the Canadian Institute for Health Information (CIHI) and the BC Centre for Disease Control (BCCDC). The Directory also contains links to facility level results from our 2023 Long-Term Care Resident and Visitor Survey. Excluded from the directory are facilities that offer specialized services to unique populations that are not part of traditional long-term care for seniors.



The Directory was first published in hard copy in 2016 and 2017. After that, it became an online directory that is refreshed once a year and updated if a facility/residence reports a material change in their information. The most recently completed fiscal year of data is included in the directory. To ensure privacy of individuals, some data has been suppressed for facilities/residences with a small number of residents (usually less than 5). This is the same standard used by the Canadian Institute for Health Information (CIHI).

**Next:**

Enter the name of the long-term care home of our choice OR use the drop down boxes to find one

Home Resources Publications Events

[Information and Reports](#) LONG-T

**Search by health authority, municipality, or facility name**

OR

**Type of living facility**  
All Types of Living Facilities

**Health Authority**  
All Health Authorities

**Municipality**  
All Municipalities

**Room Configuration**  
All Room Configurations

**Click SUBMIT**

**Search by health authority, municipality, or facility name**

OR

**Type of living facility**  
All Types of Living Facilities

**Health Authority**  
All Health Authorities

**Municipality**  
All Municipalities

**Room Configuration**  
All Room Configurations

Clear filters Submit

Confirm this is the care home you wish to look up information about. The care home will only appear if it is one of the BC public care homes.

### Facilities (1)

Vancouver	Type
<u>Louis Brier Home and Hospital</u>	LTC

Click on the care home name and you will see “view details” and click that

You will see pages of quick facts about this care home:

Information about this care home includes:

- funding,
- licensing infractions,
- resident profile,
- care services
- quality indicators,
- vaccine coverage and
- link to website.

### Louis Brier Home and Hospital Quick Facts

December 2023

[Click here for Long-Term Care Survey results](#)

Facility	Louis Brier Home and Hospital	Service Type	Long-Term Care
Health authority	Vancouver Coastal Health	Regulation/Inspection	Hospital Act & Community Care &

To see survey results, the instructions are clear: “click for long-term care survey results”

The result is access to the entire report (approx. 80 pages) and a PDF to open and save if you wish.

Information is extensive and includes the survey results from family visitors (FV) and Resident ®. It compares the last survey (2016/2017) to this recent survey results (2022/2023). Most questions are the same.

**Results include categories such as:**

Overall Satisfaction,  
Care Home Environment,  
Food and Meals,  
Personal Control (Autonomy),  
Feeling Safe and Respected,  
Relationships with Staff,  
Communication with Resident and Family, and  
Social Connection

**Example:**



## Louis Brier Home and Hospital



Export to PDF for printing

The Office of the Seniors Advocate's Long-Term Care Resident and Visitor Survey 2023 is the second province-wide survey of the experiences of residents living in British Columbia's 297 publicly subsidized long-term care homes. The survey asks a number of questions about a variety of topics, from food quality and staff responsiveness to personal autonomy and social connectedness. The residents' frequent visitor(s) (FV), usually a family member or friend, were also included and asked to complete an online Frequent Visitor Survey. More information about the survey may be found in the Office of the Seniors Advocate's November 2023 report, **Every Voice Counts – Long-Term Care Resident and Visitor Survey Results – 2023** which can be found [here](#) .